

Does iSTREAM offer official meet & greets?

Yes! Almost every creator on the iSTREAM lineup will be hosting an official meet & greet.

You can view the full meet & greet schedule and book your experiences **HERE** [Oztix LINK].

How do I book a meet & greet?

All meet & greets, **including complimentary ones**, must be booked through our official ticketing partner, Oztix.

Once meet & greets are on sale, attendees purchasing an iSTREAM ticket will also be able to add meet & greet experiences during checkout.

Meet & greet ticket sales open Friday 30 October @ 9AM AEDT.

Do I need an iSTREAM ticket to attend a meet & greet?

Yes. All attendees must hold a valid iSTREAM admission ticket for the day of their meet & greet.

Meet & greet bookings do not include admission to iSTREAM.

Are premium meet & greets included with All Access tickets?

Yes! All Access ticket holders can select one premium meet & greet experiences of their choice as part of their ticket package.

Can I purchase multiple meet & greets?

Absolutely! There's no limit on the number of different meet & greets you can purchase and attend. However, each attendee may only reserve one place per creator's meet & greet experience.

We recommend checking the meet & greet schedule before purchasing to ensure your selected sessions don't overlap.

Are meet & greet places limited?

Yes. Availability varies between creators and sessions.

Meet & greets may sell out, so we recommend buying them early to avoid missing out.

What's included in a meet & greet? Can I take photos or get an autograph?

Every meet & greet experience is different, as each creator sets their own session format.

All creators will be signing autographs, and photos on your personal mobile device may be permitted. iSTREAM staff will confirm what is allowed for your session when you arrive.

Can I bring something for a creator to sign?

Yes. Autographs are limited and may be restricted to one item per attendee. Any item brought for signing must be appropriate and is subject to approval by the creator and iSTREAM staff on the day.

Can I give a creator a gift?

Yes, you're welcome to bring a gift or letter for a creator. For security and safety reasons, all gifts must be appropriate and may be checked by iSTREAM staff, who may decline any item on the day. Please avoid food, drink, and large or valuable items.

What do I need to know on the day?

Please listen to and follow the directions of iSTREAM staff and creators at all times. Respect each creator's boundaries, session rules and time limits, and be considerate of other attendees. Staff may end an interaction if these guidelines aren't followed.

Can a parent or guardian accompany a child to a meet & greet?

Yes! Parents and guardians may accompany children under 16 through the queue and into the meet & greet area. Accompanying adults may remain nearby during the experience but cannot participate in the interaction with the creator.

Parents and guardians accompanying a child do not need to make a separate meet & greet booking, provided they are not participating in the experience themselves.

Are accessibility accommodations available for meet & greets?

Yes. Attendees requiring accessibility accommodations should contact the venue accessibility team in advance. Suitable arrangements can be made for queuing, communication and additional support requirements.

What happens if my meet & greet time changes or the session is cancelled?

Meet & greet schedules are subject to change.

If a session is cancelled or its scheduled time changes, affected ticket holders will be contacted directly through Oztix using the details provided at the time of booking.

We recommend regularly checking your email and the official iSTREAM website for updates.

Can I receive a refund if my meet & greet time changes?

Meet & greet times are subject to change, and refunds are not ordinarily available for scheduling changes, except where required by Australian Consumer Law.

We recommend checking your schedule carefully when booking multiple experiences.