

BEN LEE – AWAKE IS THE NEW SLEEP 20TH ANNIVERSARY TOUR 2025 PACKAGE TERMS AND CONDITIONS

WE'RE ALL IN THIS TOGETHER – GENERAL ADMISSION STANDING PACKAGE	
Inclusions	One (1) General Admission Standing Ticket.
	One (1) Limited Edition Awake Is the New Sleep 20th Anniversary Tour Gift.
	One (1) Commemorative Tour Laminate & Lanyard.

WE'RE ALL IN THIS TOGETHER – RESERVED SEATING (available for Brisbane only)	
Inclusions	 One (1) Reserved Seated Ticket. One (1) Limited Edition Awake is the New Sleep 20th Anniversary Tour Gift One (1) Commemorative Tour Laminate & Lanyard

WE'RE ALL IN THIS TOGETHER

Additional Terms & Conditions

- Age Restrictions: The Package is available to those age categories eligible to purchase a
 ticket to the concert. We recommend you check the applicable venue's terms of entry
 prior to purchase. For clarity, age means age as at the date of the show, not at the date
 of purchase.
- Re-Sale Prohibited: All Package elements will be rendered invalid if resold.
- No Refunds: Subject to any appliable law (including without limitation the Australian Consumer Law) the Package and its contents are non-transferable, and all sales are final. There are no refunds or exchanges. Name changes will be issued at the sole discretion of Frontier.
- Package Details and Instructions: All Package purchasers will be contacted by email (to the email address submitted at the time of purchase) approximately 5 days before the concert. If you do not receive this email 5 days prior, please double check your junk email folder, and if you cannot locate any Package communications, email VIP@frontiertouring.com
- Package Subject to Change: All Package items (including times, locations and package inclusions) may vary from market to market and are subject to change at any time for any reason.
- Purchaser Information: You are responsible for ensuring your contact information (email
 and mail address) provided at the time of purchase is correct and current and Frontier,
 the Artist, Ticketing Company, Venue and any other affiliated parties are not responsible
 for outdated or incorrect information provided by you including where incorrect
 information results in an undelivered product.
- Artist Interaction: There is no Artist interaction or involvement on the day of the concert.

- Commemorative Tour Laminates: Commemorative Tour Laminates are for commemorative purposes only. The Commemorative Tour Laminate does not gain or authorise access into the venue or any backstage areas.
- Package Components (eg Limited Edition Tour Gift, Commemorative Tour Laminate):
 Unless otherwise advised, all Package components are to be picked up at the venue at the designated time on the night of the concert.
- All sales are made subject to Frontier's Terms of Sale and any applicable laws. In the
 event of any conflict or inconsistency between the above Package Additional Terms &
 Conditions and Frontier's Terms of Sale, Frontier's Terms of Sale shall take priority to the
 furthest extent permitted by law.
- If you have questions or concerns regarding the delivery, collection, or contents, of your Package inclusions, please email VIP@frontiertouring.com