



LE FESTIVAL RAFFLE — LEGAL TERMS & CONDITIONS

1. Eligibility & Entry Requirements

To enter, participants must purchase a Le Festival raffle ticket and provide the following details at the time of purchase: first name, last name, email address, phone number, postcode, and postal address. One raffle ticket equals one entry. There is no limit to the number of tickets a participant may purchase, up to the maximum number of tickets printed for the raffle.

Entry is open to all participants, with no geographical restrictions. International entrants may enter the raffle; however, they are solely responsible for any travel, visa, insurance, customs, or documentation requirements associated with claiming or using the prize.

Employees, volunteers, contractors and committee members directly involved in the conduct or administration of the raffle, including the draw, ticket processing or winner selection, and their immediate family members are not eligible to enter. “Immediate family member” includes spouse, ex-spouse, de-facto partner, child or step-child, parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, sibling, step-sibling or first cousin.

If a prize is won by a person under 18 years of age, or by a person who is unable to legally or safely claim the prize due to a cognitive, medical or capacity-related condition (including disability, dementia or similar), the prize may be awarded to their parent or legal guardian. Where applicable, a parent or guardian must accompany any person under 18 years of age when claiming or using the prize.

2. Promotion Period

The raffle opens for online ticket sales on Tuesday, 02 June 2026 at 10:00am and closes on Sunday, 26 July 2026 at 4:00pm.

Physical raffle tickets will be available for purchase from Friday, 24 July 2026 to Sunday, 26 July 2026 at 4:00pm during Le Festival.

All raffle draws will be conducted using a **sealed raffle box**.

For online purchases, each entrant will be assigned a unique ticket number corresponding to the official printed ticket series. These numbers will be recorded by the Promoter in the raffle ticket register and transcribed onto the physical ticket stubs, which will then be placed into the raffle box. No handwritten entrant details will appear on the physical ticket; only the official ticket number will be used.



For physical ticket purchases, the purchaser's details will be recorded at the time of sale, and the corresponding physical ticket stub will be placed into the raffle box.

All entries, whether purchased online or in person, have equal chances of winning, and all ticket stubs placed into the raffle box will be treated identically during the draw.

3. Prize Conditions

There will be multiple winners, with one winner per prize, except for the Fifth Prize, which includes three separate double passes. These three double passes will be awarded to three different winners, with one double pass per winner.

Prizes, or any residual value, cannot be redeemed for cash, exchanged, or transferred to another person's name.

All prizes are awarded as described, and the Promoter is not responsible for any additional costs incurred by winners, including travel, accommodation, insurance, taxes, or any other expenses associated with claiming or using the prize.

If any prize becomes unavailable, the Promoter reserves the right to substitute it with a prize of equal or greater value, subject to regulatory approval.

4. Draw & Winner Notification

The raffle will be drawn on Sunday, 26 July 2026 at 4:00pm by random selection from a sealed raffle box. All ticket stubs, whether generated from online purchases or issued as physical tickets, will be placed into the box and mixed thoroughly before each draw.

Each prize will be drawn separately, with one winner selected per prize, including the Fourth Prize, which has three individual draws (one double pass per winner).

The winners will be announced on the Mainstage at Le Festival on 26 July 2026 at 4:00pm, and will also be contacted via phone and email using the details provided at the time of purchase.

If a prize includes an original document (such as the Second Prize letter), the original will be provided to the winner by email.

The winners' first name, last initial and ticket number may be published on the Le Festival website and official communication channels, in accordance with Queensland charitable gaming requirements.



If a winner does not claim their prize within seven (7) days, they will forfeit their right to the prize. A secondary draw will then be conducted using the same random barrel method, selecting a new winner for the unclaimed prize.

All reasonable attempts will be made to contact each winner using the email, phone number and postal address provided at the time of purchase.

5. General Provisions

By entering the raffle, participants agree to comply with these Terms & Conditions and with all applicable Queensland charitable gaming regulations, including the requirements set out by the Office of Liquor and Gaming Regulation for Category 2 Games.

The Promoter is not responsible for any costs, taxes, losses, damages or expenses incurred by winners after a prize has been claimed. This includes, but is not limited to, travel, accommodation, insurance, visa fees, customs charges, or any other costs associated with claiming, receiving, or using the prize.

The Promoter reserves the right to verify the validity of entries, including confirming participant details, and to disqualify any entrant who tampers with the entry process, provides false or incomplete information, or submits an entry not in accordance with these Terms & Conditions.

The Promoter also reserves the right to amend, suspend or cancel the raffle if required by law or due to circumstances beyond its reasonable control, provided such actions remain compliant with Queensland charitable gaming requirements.



1st Prize:

Two (2) return Premium Economy class tickets flying Brisbane to Paris, plus a Premium canal barge cruise for two (2) guests — a 7-day, port-to-port journey through the Alsace and Lorraine regions via the Marne-Rhine Canal.

Total Prize Value: AUD \$21,807.00

Sponsored by **EVA Air, France Travel Solutions & CroisiEurope.**

Terms and conditions below:

Flight Component – EVA Air

Two (2) adult Premium Economy class tickets, maximum value AUD \$6,000 per ticket. Applicable taxes and fees are payable by the passenger at the time of ticket issuance.

- Flights operate between **Brisbane and Europe** (Amsterdam, London, Milan, Munich, Paris, Vienna).
- Tickets are valid for **one year from the date of issue**. Example: if issued on 1 Nov 2026, travel is permitted until 31 Oct 2027.
- The **certificate must be exchanged for tickets on or before 30 Nov 2026**. No extensions permitted.
- **Stopover:** Taipei permitted in both directions.
- **Ticket Discount:** 100% off normal fare; applicable taxes and fees are payable by the passenger.
- **Blackout Periods:** 25 Aug – 05 Sep 2026, 15 Dec – 31 Dec 2026, 01 Jan – 11 Jan 2027, 22 Jan – 14 Feb 2027, 25 Jun – 05 Jul 2027, 25 Aug – 05 Sep 2027, 15 Dec – 31 Dec 2027.
(Blackout periods subject to change without notice.)
- **Reservation and ticketing** will be handled directly by **EVA Air Brisbane Office**, subject to seat availability in the airline's internal system.



- If the winner selects travel dates exceeding AUD \$6,000 per person, they may pay the difference to upgrade.
- Tickets are non-endorsable, non-reroutable, and non-refundable.
- No commercial resale or exchange permitted.

Cruise Component – France Travel Solutions and CroisiEurope

- Seven-day **premium canal barge cruise** for two (2) guests, port-to-port journey through Alsace and Lorraine via the Marne-Rhine Canal .
- Cruise valued at **€5,878 (2027 rate)** for two guests in a **Main Deck Category C cabin**.
- Valid for travel in **2026 or 2027**, excluding Christmas period.
- Over 30 departure dates available in 2027 (11 already sold out as of May 2026).
- Booking must be made **through France Travel Solutions (FTS)** and is subject to availability.
- Includes accommodation, meals, and excursions as per CroisiEurope's standard itinerary.
- No cash alternative is available.
- Prize is non-transferable and not redeemable for cash beyond the stated option.

2nd Prize:

**2 return flights from Brisbane to Noumea.
(Accommodation pending confirmation.)**

Total Prize Value: AUD \$1350.00

Sponsored by **Aircalin & New Caledonia Tourism**

Terms and conditions below:

- Travel is subject to seat availability at the time of booking. Aircalin may offer an alternative travel date if the preferred date is unavailable.
- Departures during **peak travel periods** may not be available, including but not limited to: Easter, Christmas, QLD School Holidays, and Special Events.
- Travel must be **completed by 30 June 2027**. No extensions will be granted beyond the expiry date.
- Tickets are **not transferable, not upgradeable, not redeemable for cash, and are non-endorseable**.
- **Dress Code:** Smart Casual. Denim jeans, rubber thongs, and bare midriff tops are **not acceptable**.
- Aircalin **highly recommends travel insurance** due to unforeseen circumstances that may arise.
- **Taxes will be paid by New Caledonia Tourism.**



- Prize winners are responsible for **domestic connections** if required.

Before Ticketing :

The following documents must be provided **before tickets can be issued**:

- Winner must provide the **original prize letter**, which will be **sent by email** to the winner as proof of win.
- Copies of the **travellers' passports** are required.

Booking instructions :

To arrange travel, winners must contact **Aircalin Sydney Office at least four (4) weeks before** their intended departure date:

- **Phone:** (02) 9264 4866
- **Email:** reservations@aircalin.com.au

Substitution Clause :

If accommodation becomes unavailable, a substitute of equal or greater value will be provided.

3rd Prize:

Two (2) nights of boutique accommodation in Paris, offered by Petite Paris.

Total Prize Value: AUD \$820 (estimate)

Sponsored by **Petite Paris**

Terms and conditions below:

- Two (2) nights in a **fully self-contained private apartment** in Paris.
- Maximum occupancy: **two people**.
- The apartment includes:
 - Two separate bedrooms (suitable for friends or couples)
 - A personalised welcome service by Alvin, the homeowner
 - A bottle of wine on arrival
 - Complimentary treats (apartment details)
- Link to the specific apartment: <https://petite-paris.com/apartment-alvene-in-paris-2eme>
- Valid until **26 July 2028**.
- Stay can be booked **any time of year**, except during peak seasons:
 - April to June
 - September
 - Christmas and New Year
- Booking is **subject to availability** at the time of request.
- The apartment is **self-contained**; no breakfast or hotel services are included.
- The prize is **non-transferable, non-exchangeable, and not redeemable for cash**.



- The winner will receive a **digital gift voucher** confirming the two-night stay, which they may keep and redeem when ready.

Once the winner is drawn:

- They will receive a **gift voucher email** detailing the two-night stay.
- They may contact Petite Paris directly to select their dates and finalise the booking.

4th Prize:

One night Accommodation in a Novotel Standard 'N' Room (King or Twin) including Buffet Breakfast for 2 Adults.

Total Prize Value: AUD \$500

Sponsored by **Novotel Brisbane South Bank.**

Terms and conditions below:

- One (1) night stay in a Standard "N" Room (King or Twin), including buffet breakfast for two adults.
- Booking is **subject to availability and black-out dates** apply.
- The voucher is valid until **24 July 2027**.
- Use of the voucher is limited to an allocated number of rooms per night. Availability may be restricted during special events, school holidays, public holidays and weekends.
- If no allocated rooms are available for the requested dates, alternative dates will need to be selected.
- In the event of a no-show, the voucher will be forfeited.
- The voucher cannot be used during **blackout dates**. Guests must contact the hotel to confirm current blackout periods.
- To redeem the voucher, the winner must contact the hotel directly by phone at +61 7 3295 4100 or by email at ha0x0@accor.com, quoting the voucher number.
- The winner must **present the voucher at check-in**.
- The prize is **non-transferable, non-exchangeable and not redeemable for cash**.

5th Prize:

Three (3) double passes to *Triple Bill*, presented by Voxalis Opera on 20 and 21 August 2026.

Total Prize Value: AUD \$390 (Each ticket is valued at **\$65**, for a total prize value of **\$390**)



Sponsored by **Voxalis Opera**

Terms and conditions below:

The program includes:

- *La voix humaine* by Francis Poulenc
- *Comfort Starving* by Iain Bell (Australian premiere)
- Selections from *Facing Forward / Looking Back* by Jake Heggie

Event Dates:

- **Thursday 20 August 2026**
- **Friday 21 August 2026**

Double passes are valid for **one performance only**, subject to availability.

- Prize consists of **three (3) double passes**, each valid for two people.
- Each double pass is valued at **\$130** (2 × \$65).
- Tickets are valid **only** for the 20 or 21 August 2026 performances of *Triple Bill*.
- Seats are **subject to availability** at the time of booking.
- Prize is **non-transferable, non-exchangeable, and not redeemable for cash**.
- No upgrades or date changes are permitted once the booking is confirmed.

To issue the tickets, Voxalis Opera requires the following details from each winner:

- Full Name
- Phone Number
- Email Address
- Postcode

Winners will be contacted directly by Voxalis Opera to finalise their booking.