

#### **GENERAL EVENT INFORMATION**

#### **IMPORTANT:**

**General Admission Patrons** are permitted to bring fold up chairs or picnic blankets.

- Children under 18 must be accompanied by a parent or legal guardian, who holds a valid ticket.
- Food and beverages will be for sale. You cannot BYO food, drinks or alcohol, unopened water is allowed.
- This event will proceed rain, hail or shine.
- No pass outs are available at this event.
- Security will search all bags upon entry.

#### VIP Ticket holders:

Lunch will be served between 12.30pm and 2.00pm. VIP Drinks Package will run from 12:00pm – 2:00pm the VIP bar will be open to purchase drinks until the end of the event.

VIP Drink package includes. Beer, wine, cider & soft drinks. Spirits & Cocktails are not included in the package but are available for purchase all day.

# What to bring

- Tickets
- Credit Card/Debit Card with wave pass cash if you prefer.
- ID wrist bands will be given out to those 18 and over with valid ID, to allow access to the bars.
- Fully charged phone.
- Empty water bottle (not glass, metal or aluminium) to fill up at drinking water stations.
- Sun protection sunglasses, hat, sunscreen
- Footwear must be worn at all times (thongs are ok)



## What NOT to bring / prohibited items

- Aerosol cans
- Alcohol or any beverages of any sort, unopened water bottles allowed.
- Cameras or video cameras
- Eskies or cooler bags
- Food if you have food allergies and need to bring your own food items, please email us to request permission: <a href="mailto:beadmin@bellarineestate.com.au">beadmin@bellarineestate.com.au</a>
- Glass, aluminium or steel/metal containers
- Metal cutlery, scissors, or knives of any sort
- Picnic baskets
- Selfie sticks
- Umbrellas, marquees, or shade tents
- Weapons or items that are deemed unsafe.
- Any other objects considered by the Promoter and/or the Venue to be dangerous or capable of causing a public nuisance that could be used to distract, obstruct, or interfere with any performer.

## Parents/Legal Guardians:

This is an all-ages family-friendly event, persons 12 and under are admitted free, however, they must be accompanied by a full fare paying responsible adult.

A responsible adult is defined as a person who is of or over the age of 18 years and is:

- the minor's parent, stepparent, guardian, grandparent, or
- the minor's spouse who is above the age of 18, or
- a person who is acting in place of a parent and who could reasonably be expected to exercise responsible supervision of the minor.

An older brother or sister or friend of the juvenile(s) is not a 'responsible adult'.



There is no restriction under the Liquor License Act with regard to how many juveniles can be supervised by one responsible adult. However, we do not recommend more than 2 juveniles per responsible adult at any licensed event.

ZERO TOLERANCE TO UNDERAGE DRINKING.

**NO WARNINGS WILL BE GIVEN!** 

NO ONE UNDER THE AGE OF 18 WILL BE SERVED ALCOHOL!

ANYONE UNDER THE AGE OF 18 ATTEMPTING TO PURCHASE ALCOHOL WILL BE REMOVED FROM THE VENUE – THERE WILL BE NO WARNINGS.

ANYONE ATTEMPTING TO PURCHASE ALCOHOL FOR A MINOR OR SUPPLING ALCOHOL TO A MINOR WILL BE REMOVED FROM THE VENUE – THERE WILL BE NO WARNINGS.

THE RESPONSIBLE ADULT/GUARDIAN WILL ALSO BE REMOVED FROM THE VENUE.

### **ACROD/MOBILITY ASSISTANCE**

Our outdoor concert site is predominantly flat grass parkland and at times, part of the venue can be soft and boggy. For patrons in a wheelchair, there will be an accessible viewing area. However, being accompanied by a carer is recommended. Parking for ACROD or wheelchair patrons is not always assured, however in the absence of parking close to the gates, alternatives will be provided. We strongly advise that you contact us via email to arrange parking beadmin@bellarineestate.com.au if you are in a wheelchair or need assistance, so we can contact you before the event.

We have made several provisions to ensure our events are accessible to all. These include the provision of a complimentary carer ticket, accessible entrance lanes and accessible toilet facilities.

On show day, our event team will be available if you need assistance in accessing the concert site.

For Wheelchair/ACROD/Mobility impaired patrons - Making a Booking Please call us on +61 3 52593310 option 1 and ask for James if you have accessible booking requirements, including wheelchair and/or companion



card requirements. Telephone: +61 3 52593310 option 1 or Email: beadmin@bellarineestate.com.au

If emailing, please ensure you include the Event Name, Venue, Date and Time along with your contact details.

Service Hours: Monday - Saturday 9 am - 4 pm

(closed Christmas / Boxing Day)

#### Parking/UBER/Public Transport/Private Buses

There is parking on-site, however, we do recommend carpooling, taxi, UBER, Public Transport and/or Private buses. Please allow ample time to get into the venue.

#### PICK UP AND DROP OFF.

If you are coming via ride share, private bus, uber or any other means of pick up/drop off transport, please inform your driver that they must enter the general carpark along with all other cars. There are no PICK-UP or DROP-OFF points at the front of the building. Your driver will be able to exit the carpark quickly and won't be held up.

PLEASE DO NOT GET DROPPED OFF ON PORTARLINGTON RD OUTSIDE THE VENUE AS THERE IS NO FOOT TRAFFIC ACCESS TO THE VENUE.

IF YOU GET DROPPED OFF ON PORTARLINGTON RD YOU WILL BE REFUSED ENTRY AND YOUR TICKET CANCELLED WITH NO REFUNDS, NO WARNINGS.



# **Bellarine Estate Site map**

