# **EVENT INFORMATION – LOST & FOUND**

Lost & Found is a LICENSED 18+ event Valid and current Photo ID is required.

#### DO BRING

**Festival Tickets** 

Water bottle which can be refilled at water stations at venue

Credit or debit card

Dancing shoes (For outdoor venue and open dancing area at front of stage)

No reserved seating (Early entry gets closer spots)

Sunscreen and hat

#### DO NOT BRING

Alcohol, drugs or any other stimulant

Objects that are considered to be dangerous or off limits by security

No wristband no show. All patrons and staff will be wrist-banded on entry to the event

No liquids are permitted on site for safety and security reasons (empty recyclable bottles ok)

No external food, alcohol or beverages can be brought onto the site (water ok).

No Glass, Liquids, headwear or helmets, Cans, Metal Containers + Objects, Flares

No Fireworks, weapons/dangerous items of any kind (Aerosols etc)

No Tape Recorders (not including mobile phones)

All bags/containers are subject to a full search at entry

Certain confiscated items can be collected from the cloakroom via security.

Bags over A3 in size are not permitted. Bum bags will be searched at the gate

No animals are permitted on site (apart from authorized guide/companion dogs).

You may be filmed at this event for the purposes and use at the sole discretion of promoters. All footage taken by patrons on camera or any recording device is subject to Copyright

Laws. Artist Line-up and schedule are subject to change without notice. L&F and its artists give no permission for professional filming, photographing or any recordings.

## **SAFETY**

This music event is 18+ only

Anyone not wearing tops (singlet, t-shirt etc.) will be rejected at the gate and not allowed in.

Anyone not wearing a top will have their wristband removed and will be ejected

Costume masks/headwear covering your entire face / head are NOT PERMITTED.

Patrons wearing mimicking government or uniformed work wear are NOT PERMITTED.

No aggressive moshing, stage diving, crowd surfing, climbing or such behaviour.

No intimidating behaviour will be tolerated - ZERO TOLERANCE

The organiser accepts no liability for any injuries or damages caused by these activities.

Health Safety Measures will always need to be followed and adhered to within all areas of

the event. There are event staff, first aid and crowd care officers on site

The concert will proceed rain, hail or shine. Only exceptionally severe weather conditions will affect the performance, so be prepared for either scenario. Please bring ponchos if weather forecast is potential rain.

#### **TICKETING**

Only purchase tickets from www.oztix.com.au no other third party

Tickets are not refundable and will not be replaced or refunded.

If you suspect you have purchased an invalid ticket, please contact

enquiries@nuievents.com. One ticket is only valid for the admission of one person.

Forging a ticket to the event will result in immediate rejection.

Line up is subject to changes.

#### **CAPACITY**

If there are government restrictions in place that inhibit the event progressing on the proposed event date, the event will be rescheduled with venue and acts already confirmed. Your ticket will automatically be transferred & valid for new dates.

### IN THE CASE OF CAPACITY REDUCTIONS DUE TO HEALTH ADVICE

We have planned the festivals based on the best advice we have at the current time. If further restrictions on event capacity are applied to the event, we will notify you by email. If we cannot deliver the full L&F experience (e.g. restrictions such as enforced seating at the festival), we will move to the revised dates and all tickets will be automatically transferred. If you cannot attend the new dates, you are entitled to a refund for a limited time.

#### COVID-19

If you have cold or flu like symptoms on the day, please do not attend the venue. In a scenario of event postponement or capacity restrictions where you cannot transfer your ticket or have legitimate conflicts in doing so, please contact enquiries@nuievents.com immediately. Security, medical and crowd care staff are trained in managing the cultural sensitivities associated with searches and suitable facilities will be provided to conduct searches in a manner that enhances the safety of the event whilst managing the cultural sensitivities associated with these activities. Patrons have the right to refuse a search, contact trace verification or health check, however those that do so acknowledge they will be excluded (through refusal of entry) or removed from the event without refund.