**PBR Lighthouse Bullmania 2025**

**TERMS AND CONDITIONS**

The terms and conditions set out below constitute a binding contract between Lighthouse Hotel Motel ABN 23 799 596 262 and the individual holding or using a ticket (Ticket Holder) in relation to the event known as PBR Lighthouse Bullmania(Event). All terms and conditions set out below are to be read together with the Oztix Terms and Conditions as made available on the ticket purchase website (Oztix Terms).

1. This ticket is sold by Lighthouse Hotel Motel, responsible for the Event. The following conditions are for the sale of tickets, entry, and attendance at the Event.
2. The agreement is deemed to be entered into in Queensland, Australia. This agreement is governed by the laws of Queensland. All tickets are non-refundable and non-exchangeable except in accordance with the Oztix terms and conditions and the laws of Queensland or an expressly specified in these Terms and Conditions.
3. For these terms and conditions ‘Event Area’ means the areas and venues specified by Lighthouse Hotel Motel as comprising the area where the Event is conducted. Event entry area, and ticket holders will be given an Event Ticket; and

**TICKETING**

1. Tickets are sold subject to the Oztix terms and conditions and LHP conditions of sale and to the terms and conditions of entry of each of the Event’s venues.
2. All ticket sales are final. Once purchased, tickets are the sole responsibility of the Ticket Holder. Tickets are not transferable under any circumstance. It is a condition of sale that tickets may not be offered to re-sale, and they are only valid if purchased from an authorized LHP business or Oztix website ([www.oztix.com.au](http://www.oztix.com.au)).
3. Tickets are non-refundable and non-exchangeable, as required by law. No refunds will be made if you choose not to attend due to inclement weather.
4. The Ticket Holder must supply their correct full name at the time of purchase.
5. The barcoded ticket is required for entry to the Event. The Ticket Holder must print the barcoded ticket and display, or carry the barcoded ticket in their smartphone, and bring to the Event. The barcode is required for scanning at entry. The Ticket Holder will not be allowed entry to the Event without a barcoded ticket.
6. Ticket Holders ages 18 years or over must show ID to prove their age if required or on demand. Children under the age of 18 must be accompanied by an adult or legal guardian.
7. Tickets may be purchased Australia-wide and internationally, however no refunds will be given if the Ticket Holder cannot attend the Event for whatever reason.
8. Tickets purchased include a fee and surcharges include GST.
9. Companion cards are acceptable only if assisting the companion card holder, please contact Oztix ([www.oztix.com.au](http://www.oztix.com.au)) for more details. Complimentary ticket will be provided only through Oztix.

**VENUE**

1. Lighthouse Hotel reserves the right to change of venue, and vary audience capacity. No claim for compensation shall be made if such changes are made.

**ENTRY**

1. All bags/containers may be subject to a full search upon entry and within the Event. NO ALCOHOL, GLASS OR FULL DRINK CONTAINERS may be brought in the Event Area. Lighthouse Hotel Motel reserves the right to confiscate any alcohol, glass or open drink containers found on a person within the Event Area that is not in a licensed area. Empty reusable clear drink containers can be brought into the Event. Complimentary drinking water are provided in the bar Areas.
2. Lighthouse Hotel Motel reserves the right to deny admission to the Event to any person holding a ticket that appears to be tampered with, counterfeited, or duplicated. Anyone found within the Event Area without a valid ticket or accreditation will be deemed to have trespassed, will be evicted from the Event area and may be handed over to the Police.
3. Admission to venue and within the Event Area is subject to capacity, and Lighthouse Hotel reserves the right to refuse entry to any persons if they reach capacity.
4. Ticket Holders agree to comply with all Event security arrangements, as well as those of the Event area, including personal searches (if deemed necessary by Lighthouse Hotel). All GLASS, ALCOHOL, ILLEGAL DRUGS, WEAPONS, OR DANGEROUS ITEMS are prohibited, and Lighthouse Hotel reserves the right to confiscate such items. No claim may be made against Lighthouse Hotel or the event provider for items confiscated. Persons found in possession of illegal drugs, weapons or dangerous items will be removed from the Event and Lighthouse Hotel reserves the right to confiscate the individual’s Event ticket.
5. Lighthouse Hotel or the Event provider may refuse admission to any Ticket Holder for any reasonable cause and may request any Ticket Holder leave the venue for any purpose deemed reasonable by Lighthouse Hotel.
6. Entry to the Event is at the Ticket Holder’s own risk and Lighthouse Hotel and Event providers reserve the right to refuse entry to Ticket Holders. Lighthouse Hotel and Event providers shall not be held liable for any loss, injury, or damage sustained entering or on the site of the Event to the extent allowed by the law.

**AUDIO AND VISUAL**

1. Ticket Holders consent to their inclusion in official photographic, film and other visual and audio recordings of the Event, including as an audience member, and grant Lighthouse Hotel the right to use such photos and recordings for promotion, marketing, and other purposes in all media without restriction.
2. The use of video cameras, professional photographic equipment, other visual, sound recording, or transmission equipment is strictly prohibited.

**LIABILITY**

1. To the fullest extent permitted by law, Lighthouse Hotel does not accept any liability of any nature for the acts, omissions, or default of those providing services in connection with the Event, or any liability for any injury, damage, loss, delay, or additional expenses which are incurred at or in association with the Event.
2. In the event of Ticket Holder injury or illness, Lighthouse Hotel may at its discretion, and at the cost of the Ticket Holder, arrange medical treatment and/or emergency evacuation as deemed necessary for the safety of the Ticket Holder and/or other Ticket Holders at the Event.
3. Entry to the Event is at the Ticket Holders own risk, The Ticket Holder acknowledges that neither Lighthouse Hotel nor an Event provider will be responsible for any loss or damage to property (including person property such as bags, money, or other personal items) brought to or purchased at the Event by a Ticket Holder.
4. Lighthouse Hotel takes no responsibility for any hearing damage or loss at the Event, or any further injuries obtained.
5. The Ticket Holder will be liable for any loss or damage caused at the Event by the Ticket Holder.

**SMOKING, ALCOHOL, ILLEGAL DRUGS AND GLASS**

1. THE EVENT AREA IS LICENSED. Ticket Holders wishing to consume alcohol must be 18 years and over (photographic ID will be required as proof of age) and may only consume alcohol purchased with the Event Area. Lighthouse Hotel reserves the right to evict patrons who disobey or break Responsible Service of Alcohol legislation and law. Alcohol may only be consumed with the licensed Event Area.
2. There will be a designated smoking area (DOSA) in the Event Area and vaping will be permitted only in the DOSA. NO SMOKING OR VAPING is permitted in any indoor area or outside of the designated smoking area, subject to applicable Queensland Health laws in place at the time of the Event.

**GENERAL SAFETY**

1. In the case of an emergency evacuation or situation, Ticket Holders must follow all directions from Lighthouse Hotel.
2. No animals will be permitted into the Event Area, apart from guide dogs.
3. Fires and fireworks are not permitted within the Event Area.
4. Lighthouse Hotel reserves the right to remove any Ticket Holders engaging in there or other dangerous activities from the Event and may confiscate their Event ticket.
5. First Aid is available on any first aid needs.

**ENVIRONMENT AND COMMUNITY**

1. Lighthouse Hotel urges all Ticket Holder to be respectful of the Event Area and place any litter in the recycle or other bins provided around the venue.
2. Lighthouse Hotel urges all Ticket Holders to please respect the Event Area, local community, and nearby residents and to not create excessive noise or litter while traveling to and from the venue.

**GENERAL**

1. Any breach of any of these terms and conditions will entitle Lighthouse Hotel to evict the Ticket Holder from the Event and confiscate any ticket, without refund.
2. Footwear must be always worn within the Event Area.
3. Any clause within these terms and conditions which is or becomes unenforceable shall not invalidate the other provisions of the terms and conditions.

**COVID-19**

1. We are not required to offer a refund, exchange, or credit if:

* A Ticket Holder is well and does not wish to attend the Event due to fears of exposure to Coronavirus (COVID-19); or
* A Ticket Holder is unwell and does not attend the Event (other than due to Coronavirus (COVID-19) illness or symptoms which can be proven by display of a positive or negative COVID-19 test results).
* A Ticket Holder is from a group at a higher risk of Coronavirus (COVID-19); or
* A Ticket Holder is denied entry into the Event for reasons which were disclosed to the Ticket Holder in the ticket terms and conditions at the time of sale. For example, there reasons may include (but not be limited to) non-compliance with mandatory mask wearing or unwillingness to provide personal contact information when requested; or
* A Ticket Holder attends the performance and subsequently leaves part way through due to feeling unwell.

1. In the event of a mandated requirement to self-isolate and/or mandated boarder closures, Ticket Holders may request a refund, exchange, or credit if:

* Proof of mandatory isolation is provided or reasonable evidence proving restrictions to travel due to Government order is provided
* Requests are made within 14 days from the date displayed on your entry ticket
* LHP may reserve the right to refuse remedy if:

1. There is no current Government order restricting entry into Queensland and/or without having to mandatory quarantine, at the time of the festival.
2. Requests are not made with 14 days from the date displayed on your entry ticket.
3. Lighthouse Hotel is committed to the delivery of a Covid-Safe Event and to comply with current Queensland government Covid-safe guidelines.

**DOOR BUSTER COMPETITION**

1. Lighthouse Hotel reserve the right to change or alternate dates and prizes at any given time.
2. Lighthouse Hotel have the final say on the winner of the competition upon completion.
3. The competition will begin on 19 December 2024 7am and end midnight 19 December 2024.
4. All personal information received through-out the competition will be private and confidential, with only The Lighthouse Hotel and Oztix with access to this information. Name of the winner is the only exemption to this point, as the winner will be announced by name publicly.
5. The prizes are non-refundable or exchangeable for cash. The prizes can only be claimed by the selected winner.
6. By accepting the prize you also agree into any future marketing and media commitments deemed fit by The Lighthouse Hotel.
7. The winner will be drawn 23December 2024 at 10am via Facebook social media.