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www.reefarena.com.au

ABN 56 898 413 791 • Mackay Cricket Assoc. Inc. t/a Great Barrier Reef Arena

TERMS AND CONDITIONS

Australia vs South Africa ODI's 2025 – The Garden

FRIDAY 22ND AUGUST 2025 AND SUNDAY 24TH AUGUST 2025

RESPONSIBLE SERVICE OF ALCOHOL

Harrup Park and Great Barrier Reef Arena staff are accredited and actively practice Responsible Service of Alcohol (RSA) across the venue. Effective management ensures compliance with RSA legislation and supports the safety and enjoyment of all guests. To uphold these standards, alcohol service may be refused or withdrawn at any time if RSA obligations are not being met. With your cooperation, we can avoid situations where service must be suspended due to intoxication, disorderly behaviour, or non-compliance.

The following conditions apply to all corporate ticket holders and their guests:

- Corporate ticket holders are responsible for the orderly and responsible behaviour of all guests within their group.
- All guests must comply with the venue's Code of Conduct and Queensland State Liquor Licensing Laws at all times.
- Alcohol may not be brought into or removed from any corporate facility.
- Alcohol will not be served to any person who is unduly intoxicated, displays disorderly behaviour, or is under the age of 18. Harrup Park and Great Barrier Reef Arena reserves the right to remove such individuals from the venue.
- Security personnel and RSA marshals may be present and reserve the right to intervene or remove individuals who breach RSA obligations or stadium regulations.
- Venue management reserves the right to close a facility, restrict entry, or remove patrons where behaviour or non-compliance poses a risk to the safety or enjoyment of others.

BEVERAGE SERVICE CONDITIONS

Please note that this package does not include a beverage package. All drinks, including alcoholic beverages, are available for purchase via a cash/efpos bar only. Drinks are served in accordance with Cricket Australia event guidelines and RSA legislation. All beverages will be served in cans or plastic cups in accordance with Cricket Australia event guidelines.

FOOD SERVICE

Please note this package does not include food. A food truck is situated in the Garden Bar and food may be purchased across the day. There will also be other food vendors around the Great Barrier Reef Arena for further food purchasing.

VENUE ACCESS AND ARRIVAL

This package is held in the Harrup Park Deck and Garden Bar. Entry is available from 2:00pm via the main Harrup Park Entrance. Guests are encouraged to bring a copy of their ticket for scanning purposes; however, physical tickets are not required. A list of confirmed attendees will be used at the function room entrance. On arrival, guests will be issued with a wristband which must be worn for the duration of the event to allow re-entry to the corporate area.

OUTDOOR SEATING AND SUN PROTECTION

This package is an outdoor area. As shade shifts throughout the day, we recommend guests bring a hat and sunscreen for comfort while enjoying outdoor seating.

SMOKING AND VAPING

Smoking and vaping are not permitted within the Great Barrier Reef Arena grounds. Guests must use the designated smoking areas provided by Harrup Park and Great Barrier Reef Arena.

EVENT DURATION

The corporate package runs from 2:00pm to 10:00pm unless the match concludes earlier. After the match concludes, guests are welcome to remain in the club's general areas. Beverage service within the corporate space will cease once play concludes.

NO EXTERNAL FOOD & BEVERAGE

In accordance with venue policy, no external food or beverages are permitted within the corporate areas. To avoid inconvenience, we ask that all guests adhere strictly to this policy.

LIABILITY AND INDEMNITY

By attending the event, guests assume all risks associated with event attendance, including any risk of injury or illness. The ticket holder indemnifies the venue, its staff, and affiliates against any claims, damages, or losses arising from the actions or omissions of themselves or their guests.

CANCELLATION POLICY

Cancellations made within three (3) full business days of the scheduled event are non-refundable. If the match is cancelled prior to commencement, a full refund or credit toward a future event may be provided. Refunds will not be issued for early match conclusion, inclement weather, or guest no-shows. Tickets are transferrable and refunds are at the discretion of management.

VENUE CHANGES & LIABILITY

Harrup Park and Great Barrier Reef Arena reserves the right to relocate hospitality packages to an alternative, comparable space should operational needs require. While all care is taken, Harrup Park and Great Barrier Reef Arena are not responsible for the loss or theft of personal belongings during the event.

MINORS

All attendees must hold a valid ticket to access corporate hospitality areas. Patrons under 18 years of age are permitted entry to these areas provided they have purchased a valid ticket and are accompanied by a responsible adult at all times

PHOTOGRAPHY & PROMOTION

By attending the event, guests acknowledge that they may be photographed or filmed for promotional use by Harrup Park or Great Barrier Reef Arena, unless otherwise advised in writing prior to the event.

PRIVACY

Guest names and contact details are collected for operational purposes only and managed in accordance with Harrup Park's privacy policy. Personal information will not be shared with third parties without consent.

TICKET ENQUIRIES

Any ticket enquiries should be directed to our reception on 07 4944 0000 or via email to marketing@harruppark.com.au.