

Frequently Asked Questions – Robe Events 30/12/2025 – 31/12/2025

Do I need to bring ID?

Robe Hotel's Entertainment Events are strictly 18+ events after 8.00pm between 30/12/2025 – 31/12/2025

DO: bring your valid and current ID or Digital ID

DON'T: bring a photo, screenshot, photocopy or illustration.

Without valid and current ID, you won't be able to enter the event, even with a valid ticket, Physical IDs including a driver's license, government-issued passport or Australian government-issued proof of age card are good to go.

Digital IDs are also accepted as a valid form of ID.

Please bring any of the following current and valid:

- 18+ Passport, Photo Drivers License
- Proof of Age Card
- Digital ID/Keypass
- International Passports

After having a valid ID verified by door staff, all patrons agree to be wrist-banded on entry. Any person found within the event space without an appropriate wrist band will be removed from the event space.

Will Pass-outs be available?

No pass outs are available after entry on any of the ticketed event evenings. However, a valid and untampered wrist band will allow exit and re-entry.

Will there be food available?

Robe Hotel's Kitchen has created a reduced event menu, that will be available for purchase in the event space each night until late.

Will alcohol be served?

Yes, alcohol will be available for purchase. IDs will be checked both at the door and at the bar as these event evenings are strictly 18+. Free drinking water will be available from each bar. Robe Hotel promotes the responsible service of alcohol.

Will tickets be available on the door?

If tickets do not sell out, there will be a limited amount available on the door.

Is there wheelchair access?

Wheelchair access available through the hotel entrance and at the bottom half of the beer garden.

How do I contact someone regarding my ticket purchase?

For all ticket enquiries, please visit OzTix's website at Customer Support – OzTix
<https://www.oztix.com.au/customer-support>

Alternatively, you can contact OzTix on 1300 762 545, operating hours are Monday to Friday 8.30am – 5.00pm AEST.

Prohibited items?

Glassware, alcohol, illicit drugs, liquids (e.g. soft drink), any items considered as a weapon, any items which may cause danger, offence or disruption to any other person, animals (other than Assistance Dogs), bad vibes.

First Aid

For all First Aid related queries at the event, please see staff who will notify Management to assist.

Where can I see set times?

Set times will be released on our social channels in the lead up to the event

I am driving, where can I park?

Any available street parks around the premises.

Is it cashless?

Yes this is a fully cashless event. The Hotel will be cashless from 8pm throughout this period.

Will there be lost property on site?

Lost property will be available at the main bar inside the Hotel. All uncollected items will be kept at the hotel for a period of 28 days after the event.

Dress Standards

As per hotel dress standards – shirt & footwear must be worn at all times.